



Request For Tender

TC02/1819 ISP TENDER SUPPLY OF INTERNET SERVICES FOR FFA

Background

The Pacific Islands Forum Fisheries Agency (FFA) strengthens national capacity and regional solidarity so its 17 members can manage, control and develop their tuna fisheries now and in the future.

Based in Honiara, Solomon Islands, FFA's 17 Pacific Island [members](#) are Australia, Cook Islands, Federated States of Micronesia, Fiji, Kiribati, Marshall Islands, Nauru, New Zealand, Niue, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Tonga, Tuvalu and Vanuatu.

FFA was established to help countries sustainably manage their fishery resources that fall within their 200 mile Exclusive Economic Zones (EEZs). FFA is an advisory body providing expertise, technical assistance and other support to its members who make sovereign decisions about their tuna resources and participate in regional decision making on tuna management through agencies such as the [Western and Central Pacific Fisheries Commission](#) (WCPFC).

Since 1979, FFA has facilitated regional cooperation so that all Pacific countries benefit from the sustainable use of tuna – worth over \$3 billion a year and important for many people's livelihoods in the Pacific.

FFA's Requirements

The Pacific Islands Forum Fisheries Agency (FFA) is enhancing its' communication service capabilities to better meet the needs of the Secretariat, its Members, and Partners.

As part of this effort, FFA is seeking to employ a very reliable, Internet service provider (ISP) to deliver secure and cost effective Internet services to the Secretariat. These services include real-time communication, Internet telephony (VOIP), virtual meetings, conferences and emails. These services have become increasingly important in the day-to-day workings of FFA

Objectives

FFA wishes to invite interested ISP (Internet Service Providers) to submit tender proposal for the supply of Internet service for the office of the Pacific Islands Forum Fisheries Agency (FFA) located at West Kola'a Ridge, Honiara, Solomon Islands.

FFA Current Setup

Supplier	Bandwidth (Mbps)	Contention Ratio
O3B – Speedcast (Primary)	10/4	1:1
C-Band - Speedcast	2/2	1:1
ADSL –Telekom Solomon	512/128 kbps	

Requirement

Internet Service

- high speed bandwidth Internet connection to FFA
- has to be equal to the current primary link speed or higher

Technology Solution

- detail description of the technology the bidder will offer
- advantage of the proposed technology
- evidence of experience in implementing the technology in the Region

Costs

- per Mbps
- Equipment
- Installation
- Training

Technical specifications

- Type of Equipment
- Equipment Specifications
- Capacity to provide 24/7 online or remote technical support
- Where the maintenance and service will be provided from;
- Support costs;
- Service and satellite availability;
- Customer support availability and scope.

Availability

Availability of all systems must be at least 99.98%

Location

FFA Office
1 FFA Road
Honiara
Solomon Island

Tender Evaluation Criteria

The criteria against which tender will be assessed include the following:

Selection Criteria	Percentage
Experience <ul style="list-style-type: none">• prior experience in the supply of the respective equipment to the Solomon Islands• Track records• Technical Skills• Financial Capacity	40 %
Technology <ul style="list-style-type: none">• Tenderer meet the FFA requirements• Alignment with FFA requirements	60 %

Financial Proposal

Price may be quoted in United States Dollars (USD) or Solomon Dollars (SBD)

Financial Proposal	Percentage
Cost	100%

Tenders must be submitted to the Forum Fisheries Agency office in sealed envelopes marked **TC Supply of Internet Services for FFA** and addressed to the;

Director General
FFA Tender Committee
Forum Fisheries Agency (FFA)
TC02_1819 ISP Tender Supply of Internet Services for FFA
PO Box 629
Honiara

or emailed document in pdf format to procurement@ffa.int with the subject line:
TC02_1819 ISP Tender Supply of Internet Services for FFA

Request for further information

For additional information regarding the tender please, contact the IT Manager, Sakaio Manoa, by email: sakaio.manoa@ffa.int

Award of Contract

FFA reserves the right to accept any EOI and to annul the solicitation process and reject all proposals at any time prior to aware of any contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such action.

Notification

The names of winning bidders shall be advertised on the FFA website;

www.ffa.int/tender_results

Closing Date of Proposal

Submissions must be submitted by 4:30pm, 18th January 2019. FFA reserves the right to select the successful bidder. The lowest amount of bid is not necessarily the successful bidder.